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KAKATIYA UNIVERSITY
Warangal - 506009, Telangana, India.

Student Satisfaction Survey (SSS) Report Analysis

IQAC conducted the survey for the year 2017-18 to evaluate the overall satisfaction levels of the students for the services provided by the University. The questionnaire containing 20 questions covering all the parameters of services provided by the university. Total number of respondents is 1050.

QUESTIONNAIRE:

- 1 Facilities provided in the Department
- 2 The evaluation process is fair and unbiased
- 3 The course has enhanced my knowledge and skills
- 4 Library facilitates knowledgeable books
- 5 Class Room Facilities
- 6 Seminars halls and ICT enabled class rooms
- 7 Placement and Career activities
- 8 Mentoring services
- 9 Anti Ragging activities
- 10 Campus Wifi facility
- 11 Implementation of effective feedback and grievance system
- 12 Peace prevailing on the campus
- 13 Canteen Facilities
- 14 Playground
- 15 Student waiting lounge
- 16 Police patrolling & Student security in the campus
- 17 Campus Gardening
- 18 Health Centre
- 19 Safe drinking water facility
- 20 Wash room facilities

Result Analysis:

	Q No. 1	Q No 2	Q No 3	Q No 4	Q No 5	Q No 6	Q No 7	Q No 8	Q No 9	Q No 10
Excellent	850	810	830	790	740	810	730	700	690	720
Good	155	205	130	135	225	205	221	201	210	232
Average	30	32	45	85	80	25	80	133	130	90
Poor	15	3	45	40	5	10	19	16	20	8
Total	1050	1050	1050	1050	1050	1050	1050	1050	1050	1050

	Q No 11	Q No 12	Q No 13	Q No 14	Q No 15	Q No 16	Q No 17	Q No 18	Q No 19	Q No 20
Excellent	550	690	690	753	623	452	751	451	501	451
Good	350	310	320	210	286	332	191	352	310	332
Average	110	39	35	87	131	225	90	230	210	175
Poor	40	11	5	0	10	41	18	17	29	92
Total	1050	1050	1050	1050	1050	1050	1050	1050	1050	1050

